

Sanctuary Care Limited

# Aashna House Residential Care Home

## Inspection report

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Date of inspection visit:  
24 March 2021

Date of publication:  
22 April 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Aashna House Residential Care Home is a care home providing accommodation and personal care for up to 38 older people. The provider is Sanctuary Care Limited and the home is situated in the Streatham area of south London.

We found the following examples of good practice.

The provider had built a pod for designated visitors which had a separate entrance. The provider also had a visiting pod with a screen; and a designated area where visitors were tested for COVID-19. There were hand sanitising facilities at the entrance of the home and a station for donning personal protective equipment (PPE). Visitors were supported to follow national guidance on PPE and social distancing. People were supported to speak to their families on the phone or via video call. The provider had introduced virtual consultations to reduce the need for external visitors to the home.

The provider held a weekly virtual cruise to support the wellbeing of people and staff during the pandemic.

People were supported to maintain social distancing whilst in communal areas. There was adequate stock of PPE and hand sanitiser at strategic locations around the home. Staff were provided with a clean uniform when they came on duty. We observed staff wearing appropriate PPE throughout our visit.

The provider had arrangements in place to test both people and staff for COVID-19, in line with the current guidelines on testing.

The provider had clear protocols for people who were infected with COVID-19, and for people who had been admitted to the home from hospital or the community.

Staff who were more vulnerable to COVID-19 were supported and risk assessed to ensure staff and people remained safe.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Aashna House Residential Care Home

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.