

Sanctuary Care Property (1) Limited

Brambles Residential Care Home

Inspection report

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Date of inspection visit:
24 March 2021

Date of publication:
06 May 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Brambles Residential Care Home is a care home and provides accommodation and personal care for up to 64 older people, including people living with dementia. At the time of our visit 53 people lived at the home. We found the following examples of good practice.

- There was a system to ensure any visitors to the home were screened for symptoms of Covid-19 and were required to complete a lateral flow test to ensure their visit could take place safely in line with current guidance.
- People were supported to maintain contact with others who were important to them in a variety of ways including mobile phones and video calls.
- A 'visiting pod' had been built at the front of the building. This allowed relatives the ability to meet their loved ones face to face in a safe space and the registered manager had considered the positioning of the pod so that in the event of an emergency a relative could summon help from staff in reception. Use of the area meant visits could take place safely, reducing the risk of infection.
- Thought had been given to potential sources for cross infection, for example cutlery was now given out at the time food was served to reduce the risks of it being handled by other people.
- Social activities continued for people but had been adapted to reduce the risks of infection. Zoned areas in the home ensured that people who were isolating had dedicated staff and areas away from other people, but staff still ensured people continued to have access to activities.
- Where people were ill or receiving treatment for end of life the manager and staff ensured that people could continue to visit their loved ones in a safe way. Specific routes had been identified to allow relatives to visit without going through areas where other people were present.
- Cleaning schedules and deep clean routines had been increased to monitor cleanliness of the environment. Staff compliance with the provider's infection control policy was monitored by the infection prevention lead and the registered manager. The laundry of people who were isolating was treated separately to other laundry to reduce the risk of cross contamination.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Brambles Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

This inspection took place on 24 March 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.