

Sanctuary Care Limited

# Broadmeadow Court Residential Care Home

## Inspection report

London Road  
Chesterton  
Stoke On Trent  
Staffordshire  
ST5 7JG

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Tel: 01782561398  
Website: [www.sanctuary-care.co.uk/care-homes-midlands/broadmeadow-court-residential-care-home](http://www.sanctuary-care.co.uk/care-homes-midlands/broadmeadow-court-residential-care-home)

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Broadmeadow Court Residential Care Home provides accommodation and personal care for up to 32 people in one adapted building across three floors. At the time of the inspection there were 23 people living at the home.

We found the following examples of good practice.

- There was a visiting policy and procedure in place which had been shared with relatives. The provider was looking at developing their approach by planning to develop a hub within the grounds of the home for people to receive visits from relatives.
- When visits had been restricted other methods were used to ensure people continued to have contact with their loved ones such as, video calls and window visits. The registered manager kept in regular contact with relatives and newsletters were sent out.
- The environment was well maintained and clean. Additional cleaning had been implemented to lower the risk of cross transmission.
- Staff were supported by the registered manager during periods of anxiety and staff had been signposted to external wellbeing services.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Broadmeadow Court Residential Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 20 November 2020 and was announced.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.