Virtual Tour Transcript



Haven Residential Care Home

Welcome to Haven Residential Care Home

Sanctuary Care's beautiful residential care home in the area of Hatch End in Pinner, Greater London.

Lourdes Pascua, Home Manager: At Haven, we are so proud of our highly skilled and dedicated team; providing the very best person-centred care to our residents.

We hope you enjoy our virtual tour and look forward to hopefully welcoming you to Haven soon.

Providing residential, dementia and respite care – Haven is home to just 30 residents, giving it a real family feel for our team, residents and their loved ones.

Our en-suite bedrooms are spacious, tastefully decorated and are ready to make your own.

Some of our bedrooms have access onto our tranquil, landscaped gardens, complete with wheelchair-friendly pathways, raised planters and plenty of seating to enjoy the sights and sounds of nature.

We also have a smaller balcony garden, where our residents enjoy doing their own potting and planting with a lovely view of our larger garden.

Our team pride themselves on the range of activities we offer, enriching the lives of our residents every single day - from favourite pastimes like baking and painting, to staying active with our gentle exercise sessions.

For our residents who prefer a pamper, we have our own hairdressing salon where our mobile hairdresser provides blow-dry's, sets and trims.

Our open-plan lounge and dining areas are a wonderful place to spend time – whether you're enjoying one of our nutritious home-cooked meals, taking part in one of our enriching activities or relax with a book or two.

We also have a sensory room for our residents to relax in and is especially beneficial for our residents living with dementia.

End Frame

Thank you for taking our virtual tour, for more information or to enquire today please contact our Enquiry Support Team.

We look forward to welcoming you to Haven very soon.